



Town of Westville  
PO Box 923  
2042 Queen Street  
Westville, NS  
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**April 26, 2021**

**Public Service Announcement  
Operational Update**

**Westville, NS** – Department Heads met this morning to discuss the increased case numbers and local exposure points in relation to COVID – 19 and what that means for continued safe operations of public services.

Starting today, April 26, 2021, the following changes will be made to our operations:

The Town Office will remain open to the public; while we strongly recommend online payment methods, for those wishing to make payments in person, they will need to supply contact tracing information (name and phone number) and answer the most current COVID-19 questionnaire. This information will only be shared with Public Health if an exposure is noted in our facility. Appointments are preferred when making payments. In person meetings with staff will be limited to EMERGENCIES ONLY, this is for their continued protection and yours. All upcoming Council Meetings will be advertised on the Office Door and Facebook Page, and live-streamed via Facebook while in session.

The Westville Police Service office will be open, however entrance to the facility will be restricted. Those seeking non-emergency services will be required to ring into the building from the phone outside the front door. Anyone experiencing an emergency is asked to call 911. In person meetings with staff will be limited to EMERGENCIES ONLY, this is for their continued protection and yours.

The Public Works Office will be open; also, with restricted entrance to the building, however, in person meetings and home visits will be limited to EMERGENCIES ONLY.

The Recreation Facilities and Fire Hall will be closed to the Public at this time.

When you do speak with our staff, you will notice the continued use of personal protective equipment and advanced cleaning measures in our offices. We ask that you continue to maintain social distancing and observe all other health practices as outlined by the Public Health Agency of Canada and the Office of the Chief Medical Officer of Nova Scotia.

To schedule an appointment please contact:

Westville Police – Non-Emergency Number 902-396-2777 / 902-396-4911 – \*You can also use the telephone outside the office door to get assistance.

Westville Fire – Non-Emergency Number 902-759-7122

Westville Public Works Department – 902-396-4048

Westville Town Hall – 902-396-1500

For Emergencies call 911.

We continue to encourage people to visit the following sites for more information:

- NS Health and Wellness Novel Coronavirus website: <https://novascotia.ca/coronavirus/>
- Contact us - NS Health and Wellness Novel Coronavirus Website: <https://beta.novascotia.ca/contact-us>
- Public Health Agency of Canada - Coronavirus disease (COVID-19): Outbreak update: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>
- Public Health Agency of Canada - Coronavirus disease (COVID-19): Awareness resources: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/awareness-resources.html>
- Contact us - Public Health Agency of Canada for 2019 novel coronavirus (2019-nCoV) information
  - Toll free: 1-833-784-4397
  - Email: [phac.info.aspc@canada.ca](mailto:phac.info.aspc@canada.ca)

We will continue to monitor the situation, and should it become necessary we will once again modify our operations accordingly.

Stay safe and be kind to one another.

Linda Brown  
Chief Administrative Officer  
Town of Westville